

## OLIVEDALE RETIREMENT VILLAGE

### Note to residents from the Garden Committee – September 2016

Our new Garden Services Provider (The D & S Maintenance Group) will start working at ORV on Monday 3<sup>rd</sup> October 2016.

The **mowing team** of 12 workers will be wearing all black uniforms. Mowing will be on a Tuesday (commencing on Tuesday 4<sup>th</sup> October) and will be completed by Wednesday of the same week. This team then moves on to another site. Please ensure that your picket fence gates are unlocked on Tuesdays and Wednesdays until your lawn has been mowed and edged. Please note that if there is any dog poo on your lawn, **it will not be mowed** so please clean up beforehand. [30 Sept - Correction - Mowing will be Mondays & Tuesdays](#)

Five **permanent garden staff** will all be wearing green overalls with green shirts. The **private gardener**, who is available to work in the gardens of all residents on Monday, Wednesday, Thursday and Friday, will wear a khaki and lime green uniform. The **cleaning staff** in the Service Centre will wear black and green custom uniforms. The **D & S Site Manager**, who will be in charge of the garden and cleaning staff, will wear a black golf shirt and shorts.

Bookings for the private gardener must be made at Reception and paid for in advance. The cost for using this gardener is R40 per hour. Individual residents may book this gardener for no more than two hours on any day. If the private gardener cannot get access to your garden on the day that you have booked him, the payment for the service will be forfeited.

We hope that any “teething problems” with this new garden service will be minimal. Please record any problems you may have in a book at Reception – do not try to resolve the problem with the garden staff member yourself. The Site Manager will review this book every day and follow up on all reported problems. Please understand that no resident may request any of the garden staff to do anything specifically for them in their private gardens. This could result in instant dismissal of the garden staff member who does what a resident has asked him to do, which is grossly unfair.

Hopefully, having the services of a private gardener for 4 days a week will prove of great assistance and benefit to residents. Remember, the onus is on the resident to ensure that this gardener knows exactly what you want him to do, i.e. what plants should not be removed and where weeds need to be dug out etc. Please do not leave this gardener unsupervised.

Thank you in advance for your cooperation in contributing towards an efficient and productive garden service at ORV.

Kind regards

**The Garden Committee**